

1 **In reference to Schedule “B”, page 70 of 82, Customer Service System Study:**
2

3 **Q. Please provide all documents filed with the Board to justify the expenditure at that**
4 **time.**
5

6 A. Attachment A to the Company’s response to Request for Information CA-68 (a) is the
7 document filed with the Board during the Company’s 1996 General Rate Proceeding for
8 the purpose of justifying the Company’s expenditures incurred in the development of the
9 Customer Service System.